

266 | Supplementary information



## Contents

<b>8.1</b>	Glossary of terms	268
	Contact details	back inside cover

## 8.1 Glossary of Terms

**“Department”**

Term used to describe the major management units of the organisation- for example Regulatory Services, Finance etc. Headed by General Managers

**“Group”**

Term used to describe the major divisions within Departments- for example Biosecurity, CCO Monitoring, Consents and Consent Compliance. Headed by Group Managers

**A+ / AucklandPlus**

AucklandPlus, the Economic Development Business Unit of the ARC

**ACC**

Auckland City Council/“Auckland City”

**Activity**

These are the groups of projects which together contribute to achieving our community outcomes. They are measured through performance indicators to ensure that we are achieving them.

**AP or Annual Plan**

Annual Plan: An annual plan must be prepared by a council annually, and it must be adopted before the commencement of the year in which it operates. The purpose of the annual plan is set out in the Local Government Act 2002, section 95 (5).

**AR or Annual Report**

An annual report must be prepared annually for each financial year. The purpose of the annual report is to compare activities performed with those intended in the annual plan. The annual report is described in the Local Government Act 2002, section 98.

**ARC**

Auckland Regional Council

**ARC Group**

Auckland Regional Council, ARTA, ARH

**AREDS**

Auckland Regional Economic Development Strategy

**ARGS**

Auckland Regional Growth Strategy

**ARH**

Auckland Regional Holdings

**ARLTS**

Auckland Regional Land Transport Strategy

**ARP**

Auckland Regional Plan

**ARP:C**

Auckland Regional Plan: Coastal

**ARPS**

Auckland Regional Policy Statement

**ARTA**

Auckland Regional Transport Authority

**ARTNL**

Auckland Regional Transport Network Ltd

**ASF**

Auckland Sustainability Framework

**BCP**

Business Continuity Plan

**BERL**

Business and Economic Research Limited

**BG**

Botanic Gardens

**Capex**

Capital Expenditure

**Capital Value**

This is defined by the Rating Valuations Act 1998 as, “subject to sections 20 and 21, the sum that the owner’s estate or interest in the land, if unencumbered by any mortgage or other charge, might be expected to realise at the time of valuation if offered for sale on such reasonable terms and conditions as a bona fide seller might be expected to require”.

Capital value does not include chattels, stock, plant or machinery which may be normally included in the sales of properties.

**CCO**

Council-Controlled Organisation

**CCP**

Communities for Climate Change (programme)

**CDEM**

Civil Defence Emergency Management

**CDEMG**

Civil Defence Emergency Management Group

**CEO**

Chief Executive (Officer)

**Central Government**

Central government is the national government of New Zealand. It is managed by the elected Members of Parliament and consists of parliamentary support agencies and a public service. Visit State Services Commission for more information on the public service

**Community outcome**

These are the statements that describe what you aspire to and have told us we should aim for as a region, such as “Quality built environment”. Council or ARC

**CPI**

Consumer Price Index

**DHB**

District Health Board

**DoC**

Department of Conservation

**EAS**

Environmental Awareness Survey

**EDA**

Economic Development Agency

**EIF**

Environmental Initiatives Fund

**EMU**

Electric Multiple Units

**EOC**

Emergency Operations Centre

**ERMA**

Environmental Risk Management Authority

**FDC**

Franklin District Council

**Financial year**

Information reported as 2009, 2010, 2011 etc refers to the 12 months ending June 30 in the year stated.

**GAAP**

Generally Accepted Accounting Practices

**GEUDO**

Government Environment, Urban Affairs and Development Office

**Groups of Activities**

These are the ARC's groups of activities that focus on the Council's key deliverables. Each group comprises a number of LTCCP programmes.

**FTE**

Full time equivalent employee

**IA**

Infrastructure Auckland (dissestablished 2004), became part of ARH

**ICMP**

Integrated Catchment Management Plan

**ICT**

Information and Communications Technology

**IFRS**

International Financial Reporting Standards

**IT**

Information Technology

**Land Value**

This is defined by the Rating Valuations Act 1998 as: “Land value”, in relation to any land, and subject to sections 20 and 21, means the sum that the owner's estate or interest in the land, if unencumbered by any mortgage or other charge, might be expected to realise at the time of valuation if,

- (a) Offered for sale on such reasonable terms and conditions as a bona fide seller might be expected to impose; and
- (b) No improvements have been made on the land.

**LGA**

Local Government Act 2002

**LGAAA**

Local Government (Auckland) Amendment Act (2004)

**LGOIMA**

Local Government Official Information and Meetings Act, 1987

**Local Authority**

A local authority means a regional or territorial authority, according to the Local Government Act 2002.

**LTCCP**

Long-Term Council Community Plan: This is a document, required under the Local Government Act 2002, to be in place at all times, that sets out a local authority's priorities in the medium to long term. The LTCCP 2009-19 is the ARC's strategy for the region, developed in consultation with the community, covering a ten year period from 2009 to 2019. A revised LTCCP is prepared every three years. An annual plan is prepared on the in-between years.

**LTCCP activities**

These are groupings of programmes and other activities that contribute to ARC's key deliverables. Many of these reflect the community outcomes

**LTP**

Land Transport Programme

**MAF**

Ministry of Agriculture and Fisheries

**MCC**

Manukau City Council

**MfE**

Ministry for the Environment

## 8.1 Glossary of Terms

**MoE**

Ministry of Education

**MoU**

Memorandum of Understanding

**MUL**

Metropolitan Urban Limit

**NSCC**

North Shore City Council

**NZIER**

New Zealand Institute of Economic Research

**NZMA**

New Zealand Medical Association

**NZTA**

New Zealand Transport Authority

**OCR**

Official Cash Rate

**Opex**

Operating Expenditure

**PARP: ALW**

Proposed Auckland Regional Plan: Air, Land, Water

**PDC**

Papakura District Council

**Plan 2009**

Plan 2009 refers to the Projection for Financial Year 2008/09

**POAL**

Ports of Auckland Limited (100% equity owned by ARH)

**Project**

Detailed work area that contributes to an LTCCP programme or activity.

**PT**

Passenger Transport

**PTRA**

Passenger Transport Rateable Area

**RBNZ**

Reserve Bank of New Zealand

**Royal Commission of Inquiry**

Refer to chapter 1, section 1.3

**RDC**

Rodney District Council

**REDF**

Regional Economic Development Forum

**RFT**

Regional Fuel Tax

**RGS**

Regional Growth Strategy

**RLTS**

Regional Land Transport Strategy

**RMA**

Resource Management Act

**RPS**

Regional Policy Statement

**RSDF**

Regional Sustainable Development Forum

**SOE**

State of the Environment (Report)

**SOI**

Statement of Intent

**SOP**

Statement of Proposal (required by Local Government Act)

**TA/ TLA**

Territorial Authority, Territorial Local Authority

**UAGC**

Uniform Annual General Charge

**WCC**

Waitakere City Council

**Well-beings**

The Local Government Act 2002 associates well-being with four dimensions – social, economic, environmental and cultural well-being.

**Year**

Information reported as 2009, 2009, 2010 etc refers to the 12 months ending June 30 in the year stated

# Contact details

## General enquiries

Hours: 8am to 5pm, Monday to Friday.

Address: 21 Pitt Street, Auckland

Mail to: Private Bag 92-012,  
Auckland 1142

Phone: 09 366 2000  
Press 1 – to report air pollution  
Press 2 – for regional parks enquiries  
Press 3 – for rates enquiries  
Press 4 – to report pollution to streams, lakes and stormwater systems  
Press 5 – to contact the Marina duty officer  
Press 6 – for civil defense enquiries

Toll Free: 0800 80 60 40  
(For callers outside the Auckland toll-free area)

Facsimile: 09 366 2155

Email: [info@arc.govt.nz](mailto:info@arc.govt.nz)

ARC website: [www.arc.govt.nz](http://www.arc.govt.nz)

## Regional rates enquiries

Phone: 09 366 2000, press 3

Email: [rates@arc.govt.nz](mailto:rates@arc.govt.nz)

## Regional Parks enquiries

Phone: 09 366 2000, press 2

Email: [parks@arc.govt.nz](mailto:parks@arc.govt.nz)

## After Hours/Emergency

24-hour pollution hotline: 09 377 3107

Moorings and harbour safety patrol: 09 362 0397

## Mt Smart Stadium

Phone: 09 571 1603

Facsimile: 09 571 1681

Events Line: 09 571 1699

Website: [www.mtsmartstadium.co.nz](http://www.mtsmartstadium.co.nz)

## AucklandPlus

Phone: 09 366 2074

Facsimile: 09 366 2076

## Auckland Regional Transport Authority (ARTA)

Phone: 09 379 4422

Website: [www.arta.co.nz](http://www.arta.co.nz)

## Auckland Regional Holdings (ARH)

Phone: 09 303 9460

Website: [www.arh.co.nz](http://www.arh.co.nz)

## MAXX

For bus, train and ferry timetable information in the Auckland metropolitan calling area, telephone 7am–8pm Monday to Saturday, 8am–6.30pm Sunday and public holidays. Closed Christmas Day.

Phone: 09 366 6400

Website: [www.maxx.co.nz](http://www.maxx.co.nz)

Text messaging: 3666

Email: [maxxenquiry@maxx.co.nz](mailto:maxxenquiry@maxx.co.nz)

Toll Free: 0800 10 30 80

For callers outside the Auckland toll-free area